VISITOR CODE OF CONDUCT

The New Forest & Hampshire County Show

The New Forest & Hampshire County Show looks forward to welcoming you to the Showground. This Visitor Code of Conduct is designed to help ensure a safe, enjoyable and respectful experience for everyone attending.

While the organisers have extensive measures in place to support safety and wellbeing, we ask all visitors to play their part by following this guidance, cooperating with staff and stewards, and respecting fellow attendees, exhibitors, animals and the Showground.

Visitors are kindly requested to adhere to the following:

- Visitors must comply with the Show's ticket terms and conditions, available on the official website.
- Plan your journey in advance and allow plenty of time for travel and entry to the Showground.
- Follow all signage and instructions given by staff, stewards or public address announcements at all times, particularly in the event of an emergency.
- Our stewards and security teams are present to help keep everyone safe. If you notice crowding or any safety concerns, please inform a member of staff.
- Alcohol may only be consumed in designated areas. Excessive intoxication or anti-social behaviour will not be tolerated.
- Smoking and vaping are not permitted in enclosed or partially enclosed public spaces, including marquees and livestock buildings.
- The Show takes place outdoors. Please come prepared for all weather conditions, including sun or rain, and wear suitable footwear for uneven ground.
- Some areas of the Showground may have uneven surfaces away from main walkways. Please take care.
- When using facilities such as toilets or catering outlets, please be patient and considerate of others.
- Please be mindful & respect designated accessible/disabled areas and give priority to those who need them. Not all disabilities are visible, so your consideration makes a real difference.
- Maintain good hygiene practices, particularly after contact with animals. Wash or sanitise hands before eating and avoid touching your face after animal contact.
- Follow all safety guidance in grandstand and seated areas, including steward instructions when entering or leaving seating.
- Please supervise children at all times and agree a meeting point in case your group becomes separated.
- Media coverage, photography and filming will take place throughout the event. By attending, you consent to being included in this material.

- Bag searches may be carried out as a condition of entry. Refusal to comply may result in entry being denied.
- Dangerous items, including knives or sharp objects, must not be brought onto the Showground. Prohibited items will be confiscated.
- Illegal drugs are strictly prohibited. Anyone found in possession of illegal substances will be refused entry or removed from the event.
- The organisers reserve the right to refuse entry or remove any person who fails to comply with this Code of Conduct or behaves in a manner that is unsafe, disruptive or anti-social.

The safety, comfort and enjoyment of visitors, exhibitors, staff and animals are our highest priority. We appreciate your cooperation in helping make the New Forest & Hampshire County Show a welcoming experience for all.

Thank you for your support. We hope you have a fantastic day at the Show.

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The New Forest & Hampshire County Show helps raise funds to support the New Forest Agricultural Show Society and other local and national charitable organisations. The New Forest Agricultural Show Society is a registered charity & a private company limited by guarantee.
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